Wyatt J. Miller
Kalkaska, MI
(231) 883-3468
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EDUCATION:
Kalkaska High School – 2012 to 2016
- High school diploma

Northwestern Michigan College – 2016 to present
- AAS in Computer Information Technology – Developer

EXPERIENCE:
ProWeb Marketing – November 2017 to May 2018 – Web Developer/Support
- Converted graphic concepts into functioning sites, working with Wordpress and PHP
- Answered phones promptly and efficiently
- Reset passwords and troubleshoot client issues
- Gained knowledge on how live websites were built and developed

186networks – February 2017 to July 2017- Level 1 Technical Support
- Answered phones promptly and efficiently
- Created and solved issues with our ticketing system
- Communicated effectively with coworkers and customers
- Worked with wireless point-to-point radios, point-to-point backhauls, routers, servers, and switches
- Gained knowledge on advanced network topics

Kalkaska Public Schools – June 2015 to August 2016 – Information Technology specialist/intern
- Assisted teachers, staff and students with their technology needs
- Inspected and upgraded hardware
- Solved network issues via OSI model
- Reloaded Windows and other software on 500+ desktops via Windows Deployment Services

Kalkaska McDonald's – December 2015 to May 2016 – Crew Member

CERTIFICATIONS:
- Microsoft Technology Associate: Network Fundamentals
- Microsoft Technology Associate: Database Fundamentals

SKILLS:
Office Suites: Microsoft Office 2013+, Google Apps, OpenOffice.org and LibreOffice
Servers: vsftpd, OpenSSH/SFTP, isc-dhcp, BIND, TrinityCore, and Apache 2
Hardware: MikroTik/RouterOS, Ubiquiti, and Hewlett-Packard
Databases: MySQL and MSSQL
Operating Systems: Microsoft Windows 7+, OS X/macOS 10.10+, Ubuntu Linux 14.04 LTS+, Fedora 21+, FreeBSD 10+, Android, up to 7.1 "Nougat" and iOS, up to 10
Programming Languages: C#, Python, Ruby, JavaScript, HTML5, CSS3, and PHP

REFERENCES:
Available upon request